

Appendix B

Performance Indicators

The tables below identify Local, Best Value, and New National Indicators for each service relevant to the Committee. Targets have been reviewed by managers and Heads of Service, and agreed or changes proposed. Any indicators that target changes are proposed for are identified in the tables with asterisks, and described in the notes below the relevant table.

Where indicators do not yet have targets set, there are a range of reasons why this may be the case. The following is a key to the labels used.

- "Removed from 08/09"

Identifies that following the review of all existing PIs presented to Committee in Quarter 3, it was agreed that this indicator would be dropped.

- "Replaced by..."

For some BVPIs it has been proposed that we amend the definition of the indicator to make it more relevant to our organisation. Any BVPIs or LPIs to be replaced by an amended indicator are identified as "Replaced by..." and the indicator to replace them. Some National Indicators replace BVPIs.

- "LAA"

A number of National Indicators are being negotiated for inclusion in the Local Area Agreement (LAA), which is currently under discussion. Targets for these indicators are identified as "LAA", and our targets need to be reflect those agreed in the Local Area Agreement.

- "Baseline year"

Those National Indicators for which no historical information is available to base targets on are identified as "Baseline year".

- "Target setting year"

National Indicators for which there is information available, but further discussions are needed to set meaningful targets are identified as "Target setting year". Further information about the reasons for this is included in the notes.

- "tbc"

Indicators where targets are still being considered are identified as "tbc" if no previous target had been set. For indicators where targets were set last year, but are still being reviewed, last year's targets are included in highlighted cells.

Environmental Health

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Not Met	Bigger is better	BV166a Score against checklist of enforcement best practice for environmental health	65%	100%	90%	90%	65%	70%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Target is best	BV216a Number of sites of potential concern within the local authority area with respect to land contamination	450				450	450	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	BV216b Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	0%	10%	2%	3.7%	0%	0%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	BV217 Percentage of pollution control improvements to existing installations completed on time	100%	100%	93%	95%	100%	100%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	L115 Number of planned food premises inspections carried out (see note below)	530				565	419	476		
Met	Bigger is better	L116 % of people responded to within 5 working days when making a complaint about food purchased from a shop or catering establishment in the Borough.	94%				95%	95%	95%	95%	95%
Met	Bigger is better	L117 % of people responded to within 5 working days when making a complaint about the standards of hygiene at a food premises in the Borough.	91%				97%	95%	95%	95%	95%
Met	Bigger is better	L118 Number of planned Health & Safety inspections carried out (see note below)	150				135	91	383		

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Met	Bigger is better	L119 % Health and Safety complaints responded to within 5 working days - (% of people responded to within 5 working days when making a complaint about the standards of health and safety in a business premises in the Borough).	95%				98%	95%	95%	95%	95%
Not Met	Bigger is better	L122 % licensing complaints responded to within 5 working days	98%				92%	95%	95%	95%	95%
Met	Bigger is better	L123 % nuisance/general public health complaints responded to within 4 working days (bonfires, noise, accumulations etc).	81%				96%	95%	95%	95%	95%
Met	Bigger is better	L125 % drainage complaints responded to within 2 working days	85%				96%	95%	95%	95%	95%
Met	Bigger is better	L126 % of requests for pest control services responded to within 4 working days.	98%				99%	95%	95%	95%	95%
	Bigger is better	NI 182 Satisfaction of business with local authority regulation services							Baseline year		
	Bigger is better	NI 184 Food establishments in the area which are broadly compliant with food hygiene law (see note below)							Target setting year		

Notes:

L115 & L118 Targets for food premises and Health and Safety Inspections are set on a yearly basis, in accordance with the legislation for these areas. A schedule of inspections required is determined each year on the basis of risk assessments from previous inspections, and this is our target number of inspections for the year. Because the schedule is produced annually, targets are also produced on a yearly basis.

NI 184 - compliance data for all authorities will be analysed by the Food Standards Agency (FSA), and they are expected to set improvement targets in 2008/09. Our targets will be based on this information.

Environmental Services

Final figures for waste and recycling collection are currently being confirmed with East Sussex County Council. Our provisional level for the whole year is over 23% for overall recycling collection, comfortably above our statutory 20% target, and significantly improved from 2007/08 collection levels. Collection rates since the implementation of the twin bin project have been higher still.

BVPIs for waste, recycling and composting collection are replaced by National Indicators from 2008/09 listed at the end of this table. Street cleanliness and fly tipping BVPIs are adopted as National Indicators, as indicated below.

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
	Bigger is better	BV082ai The percentage of the total tonnage of household waste arisings which have been recycled	17.62%	22.88%	15.79%	19.42%	tbc	20%	Replaced by NI192	Replaced by NI192	Replaced by NI192
	Bigger is better	BV082aii The total tonnage of household waste arisings which have recycled	5,589				tbc	6,400	Removed from 08/09	Removed from 08/09	Removed from 08/09
	Bigger is better	BV082bi The percentage of the total tonnage of household waste arisings which have been composted (excluding home composting).	0.63%	15.53%	5.49%	6.54%	tbc	1%	Replaced by NI192	Replaced by NI192	Replaced by NI192
	Bigger is better	BV082bii The tonnage of household waste arisings which have been composted	199.62				tbc	320	Removed from 08/09	Removed from 08/09	Removed from 08/09
	Smaller is better	BV084a Number of kilograms of household waste collected per head	374.9kg	395kg	480.1kg	399.7kg	tbc	380.8kg	Replaced by NI191	Replaced by NI191	Replaced by NI191
	Smaller is better	BV084b The percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population	-2.45%	-1.78%	2.51%	-1.71%	tbc	2%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Not Met	Smaller is better	BV086 Cost of waste collection per household	£53.73	£42.04	£55.81	£40.44	£52.07	£49.50	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	BV091a Percentage of population resident in the authority's area which are served by kerbside collection of recyclables.	100%	100%	95.35%	91.75%	100%	98%	Removed from 08/09	Removed from 08/09	Removed from 08/09

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Met	Bigger is better	BV091b The percentage of households resident in the authority's areas served by kerbside collection of at least two recyclables	96.5%	100%	93.45%	83.4%	100%	98%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Smaller is better	BV199a The proportion of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable level (NI 195a & b)	22.6%	7%	17%	11.1%	10%	21%	Replaced by NI195 a & b	Replaced by NI195 a & b	Replaced by NI195 a & b
	Smaller is better	NI 195a Improved street and environmental cleanliness (levels of litter)							tbc	tbc	tbc
	Smaller is better	NI 195b Improved street and environmental cleanliness (levels of detritus)							tbc	tbc	tbc
Not Met	Smaller is better	BV199b The proportion of relevant land and highways from which unacceptable levels of graffiti are visible (NI 195c)	1.6%	1%	5%	2.5%	3%	2.5%	2.5%*	2%*	1.5%
Met	Smaller is better	BV199c The proportion of relevant land and highways from which unacceptable levels of fly-posting are visible (NI 195d)	0.9%	0%	1%	0.2%	0%	2.5%	2%	1.5%	1%
	Smaller is better	BV199d the year on year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping' (NI 196)	3	1	3	2	tbc	3	2	2	2
	Smaller is better	L020 The average number of failed bin collections per month (per 100,000 collections) (see note below)							60	60	60
	Smaller is better	NI 191 Residual household waste per household							LAA	LAA	LAA
	Bigger is better	NI 192 Household waste recycled and composted							LAA	LAA	LAA
	Smaller is better	NI 193 Municipal waste land filled							Baseline year		

Notes:

BV199b - because the target for 2007/08 was not reached, the same target is proposed for 2008/09, with improvements for future years.

L020 There are no comparable figures for 2007/08 for failed bin collections due to the change of contract and collection scheme during the year. The target for future years is based on the requirements agreed in the contract.

Amenities and Resort Services

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
	Bigger is better	L003 Annual usage of the East and West Hill Cliff Railways	478,027				260,038		260,000*	450,000*	450,000
	Bigger is better	NI 197 Improved local biodiversity							Baseline year		

Notes:

L003 - the East Hill railway has not been running for most of 2007/08, following damage after a lightning strike. The figure reported for 2007/08 is for the West Hill lift only. Improvement works for the East Hill lift will be carried out throughout 2008/09 before reopening in April 2009, and the target for 2008/09 is for only the West Hill lift, with targets for future years based on both railways running.

Parking and Highways

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Met	Bigger is better	BV218a Percentage of new reports of abandoned vehicles investigated within 24hrs of notification	98%	98.55%	82%	90.53%	99%	95%	Replaced by new response rate indicator below	Replaced by new response rate indicator below	Replaced by new response rate indicator below
Not Met	Bigger is better	BV218b Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	100%	97.87%	75.5%	84.72%	94.6%	95%	Replaced by new response rate indicator below	Replaced by new response rate indicator below	Replaced by new response rate indicator below
	Bigger is better	Percentage of abandoned or untaxed vehicles reported that are responded to within 48 hours of reporting					New PI for 2008/09		85%	85%	85%
Met	Bigger is better	L137 % bus corridor routes patrolled daily	100%				100%	95%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	L138 % Penalty Charge Notices issued in bus corridor routes	9%				8%	8%	8%	8%	8%
Not Met	Bigger is better	L139 % on street Penalty Charge Notices issued for yellow line offences	42%				39%	40%	35%*	35%*	35%
Met	Bigger is better	L142 % Correspondence to Parking Services responded to in full within 10 days	98%				98%	95%	95%	95%	95%
Met	Smaller is better	L148 Number of crimes reported in Council car parks	35				23	80	35*	35*	35
Met	Bigger is better	L127 Highway Safety Inspections on time	100%				100%	100%	100%	100%	100%
Not Met	Bigger is better	L128 Highways Planning applications in 14 days	81%				70%	75%	70%*	70%*	70%

Notes:

BV218 it is proposed that these BVPIs relating to abandoned vehicles are replaced with a single indicator for response time to reports of abandoned and untaxed vehicles, in line with O&S's request that untaxed vehicles are also included. Additional information will also be provided on numbers of reports received, and numbers of abandoned and untaxed vehicles removed.

L139 % Penalty Charge Notices (PCN) issued for yellow line offences: The rationale for this indicator is to maintain enforcement focus on offences that are dangerous or slow traffic flow. Over the last 3 years performance has been consistently just at or under 40%. The most effective way to reduce dangerous offences is high visibility patrolling, but while this reduces offences it does not necessarily increase PCNs issued. It is therefore suggested that the target be changed from 40% to 35%, to reflect levels generally achieved.

L148 Number of crimes reported in Council car parks - it has now been possible to get data on crimes in Council Car Parks, and the target is proposed to be revised from 80 to 35 in view of performance this year and last.

L128 Highways Planning applications in 14 days - target amended from 75% to 70% as agreed in our contract with East Sussex County Council.

Regeneration

Economic Activity Indicators

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
	Bigger is better	NI 151 Overall Employment rate (working-age)							Target setting year		
	Smaller is better	NI 152 Working age people on out of work benefits							Target setting year		
	Smaller is better	NI 153 Working age people claiming out of work benefits in the worst performing neighbourhoods							LAA	LAA	LAA
	Bigger is better	NI 171 New business registration rate							LAA	LAA	LAA
	Bigger is better	NI 172 Percentage of small businesses showing employment growth							Target setting year		
	Smaller is better	NI 173 Flows on to incapacity benefits from employment							LAA	LAA	LAA

Notes:

Employment and business growth data is currently being discussed with partners, and targets will be set in 2008/09

Community Safety Indicators

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Met	Smaller is better	BV126a Domestic Burglaries per 1,000 households	13.4	5.8	13.2	8.29	9.4	13.4	8.8*	8.5*	8.2
Met	Smaller is better	BV127a Violent Crime per 1,000 population	40.8	13.1	22.9	22.96	30.1	40.5	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Smaller is better	BV127b Robberies per 1,000 population	1.6	0.3	1.3	0.65	1.2	1.6	Removed from 08/09	Removed from 08/09	Removed from 08/09
Not Met	Smaller is better	BV128a Vehicle Crimes per 1,000 population	13.8	7	13.9	8.51	13.9	13.8	13.1*	12.7*	12.4
Met	Bigger is better	L001 Reduction in domestic burglaries since 2003/04 (Safer Hastings Partnership baseline year)	43%				60%	43%	Removed from 08/09	Removed from 08/09	Removed from 08/09
	Smaller is better	NI 15 Serious violent crime							Target setting year		
	Smaller is better	NI 16 Serious acquisitive crime					19.6		18.5	18.0	17.6
	Smaller is better	NI 20 Assault with injury crime rate							LAA	LAA	LAA
	Smaller is better	NI 32 Repeat incidents of domestic violence							LAA	LAA	LAA
	Bigger is better	NI 47 People killed or seriously injured in road traffic accidents (% reduction)							LAA	LAA	LAA
	Bigger is better	NI 48 Children killed or seriously injured in road traffic accidents (% reduction)							Target setting year		

Notes:

Targets for all crime rate indicators have been reviewed and are based on the reductions agreed for publication in the Hastings Community Safety Plan 2008-11.

NI 15 - the data for the crimes covered by this indicator is not yet available from the police, and targets will be set when they have been able to provide it.

NI 48 - a partnership group is being developed to look more specifically at road traffic accidents in 2007/08, and targets will be set with this group when established.

Planning Services

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Not Met	Bigger is better	L162 % Full Plans receiving 14 day response from Building Control	63.5%				47.1%	50%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Not Met	Bigger is better	L165 % ongoing building control work inspected within 3 months	66.5%				45.8%	50%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	L166 % Site visits made on same day by Building Control	99.6%				99.1%	98%	98%	98%	98%
Met	Bigger is better	BV219b Percentage of conservation areas in the local authority area with an up to date character appraisal	76.76%	43.63%	5%	23.67%	78.05%	76%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	BV109a / NI 157a - Major commercial and industrial applications determined within 13 weeks (see note below)	90.63%	80.65%	65.22%	75.52%	77.27%	70%	60%*	60%*	60%
Met	Bigger is better	BV109b / NI 157b - Minor commercial and industrial applications determined within 8 weeks (see note below)	88.93%	83.38%	71.4%	77.95%	87.76%	81%	65%*	65%*	65%
Met	Bigger is better	BV109c / NI 157c - All other applications determined within 8 weeks (see note below)	94.61%	92.46%	84.81%	88.62%	92.11%	91%	85%*	85%*	85%
Met	Smaller is better	BV204 - Percentage of appeals allowed against the authority's decision to refuse planning applications	22.22%	25.6%	37.9%	29.9%	24.24%	35%	35%	35%	35%
Met	Bigger is better	BV205 - Quality of service checklist	100%	100%	88.9%	90.31%	100%	100%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	L160 Number of derelict or run down buildings improved	74				30	30	35*	35*	35
Met	Bigger is better	BV106 - Percentage of new homes built on previously developed land	86%	96.92%	65.93%	82.75%	75%	60%	60%	60%	60%

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Met	Bigger is better	BV200a Did the local planning authority submit the Local Development Scheme (LDS) by 28th March 2005 and thereafter maintain a 3-year rolling programme?	Yes				Yes	Yes	Removed from 08/09	Removed from 08/09	Removed from 08/09
Not Met	Bigger is better	BV200b Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out? (see note below)	Yes				No	Yes	Removed from 08/09	Removed from 08/09	Removed from 08/09
Not Met	Bigger is better	L159 / NI 154 Net number of new homes built (see note below)	203				283	300	210*	210*	210
	Bigger is better	NI 159 Supply of ready to develop housing sites							Baseline year		
	Smaller is better	NI 170 Previously developed land vacant for more than 5 years							Baseline year		
Met	Bigger is better	L341 % of all land searches carried out within target time excluding personal searches (target time 7 days) (see note below)	98.57%				99.91%	95%	95%	95%	95%

Notes:

L162 & L165 Building Control approval of full plans and inspections of ongoing works - targets for these indicators were based on recruitment of a Building Control Surveyor, which was not been possible, despite several attempts. In future this information will be monitored internally.

BV109 / NI 157 - Speed of processing Planning Applications - the changes in grant allocation through the Planning Delivery Grant mean that there will be less resources and flexibility available within this area, which will have an effect on performance. It is proposed that our targets are revised to reflect the Government targets of 60% for major applications, 65% for minor, and 85% for other applications from April 2008.

L160 the target for the number of run down buildings to be improved has been increased from 30 to 35 for future years. There are currently vacancies within the team to be recruited to, and that staff trained. Targets will be reviewed further next year when the team is fully staffed.

* L159 / NI 154 - Net number of new homes built our target for this indicator has been based on the target in the South East Plan, which is currently being revised. The target for Hastings is expected to be 210, and the Corporate Plan target is revised to this figure, with the caveat that the SE Plan figure should be reflected, if it is different.

L341 Target time for completed land searches was 10 days for 2007/08, changed to 7 days for 2008/09

Destination Management and Marketing

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Not Met	Bigger is better	L239 Number of people visiting Hastings Castle (see note below)	54,743				53,473	55,000	55,000*	55,000*	55,000
		BV174 - The number of racial incidents reported where the authority has some direct involvement in remedying the situation	0	0	0	1.68	0		Target setting year		
	Bigger is better	BV175 - The percentage of racial incidents that resulted in further action		100%	100%	100%		100%	100%	100%	100%
Met	Smaller is better	L028 - Number of complaints resulting in case of Maladministration	0				0	0	0	0	0
Met	Bigger is better	L027 Number of customers in Information Centres	338,942				329,348	300,000	330,000	330,000	330,000
Met	Bigger is better	BV170a Visits to / usage of museums per 1,000 population	3,355	1,067	180	2,450	3,719	3,500	Replaced as below	Replaced as below	Replaced as below
Met	Bigger is better	BV170b Visits to museums that were in person per 1,000 population	2,665	620	103.5	588.4	2,894	2,800	Replaced as below	Replaced as below	Replaced as below
Met	Bigger is better	BV170c Pupils visiting museums and galleries in organised school groups	15,160	8,866	831	3,772	18,341	16,000	Removed from 08/09	Removed from 08/09	Removed from 08/09
	Bigger is better	Total number of visits to Hastings Museums (including supported museums)					249,272		250,000	250,000	250,000
	Bigger is better	Total number of visits in person and electronically to Hastings Museums (including supported museums)					320,243		320,000	320,000	320,000

Notes

L239 Number of people visiting Hastings Castle - improvement works are planned subject to successful funding applications, which are expected to affect visitor numbers. Because the timing of funding decisions being reached is not in our control, future targets have been set to reflect current visitor levels, but may need to be revised in future.

Community Services

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Met	Target is best	BV226a Total amount spent by the local authority on advice and guidance services provided by external organisations	£218,800				£218,800	£219,000	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	BV226b Percentage of monies spent on advice and guidance services provision that was given to organisations holding the Community Legal Services Quality Mark at 'General Help' level and above	100%				100%	100%	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Target is best	BV226c Total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public	£376,272				£435,336	£400,000	Removed from 08/09	Removed from 08/09	Removed from 08/09

Housing Services

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Met	Smaller is better	BV202 The number of people sleeping rough on a single night within the area of the authority	2	0	4	3	2	3	2*	1*	0
Met	Bigger is better	BV213 Homelessness prevention - households who considered themselves as homeless, who approached the local housing authority's housing advice service, and for whom housing advice casework intervention resolved their situation (number of preventions / 1,000 households)	2.32	5	2	8	3.21	2.44	182* (4.6)	248* (6.3)	337 (8.6)
Met	Smaller is better	L(BV)183a - The average length of stay in bed & breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need	2.04	1	4	3.7	1.71	2.4	1.7*	1.7*	1.7
Met	Smaller is better	L016 - The average length of stay in bed and breakfast accommodation (all placements)	4.69				4.47	4.6	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Smaller is better	L343 Number of homelessness acceptances	241				156	284	120 (3.0)	92 (2.3)	71 (1.8)
Met	Smaller is better	L344 Number of households in temporary accommodation (NI 156)	236				132	161	123 (3.1) - (LAA)	102 (2.6) - (LAA)	82 (2.1) - (LAA)
Met	Bigger is better	BV064 The number of private sector dwellings that are returned to occupation or demolished during the year as a direct result of action by the local authority (see note below)	78	95	8	66.8	183	65	Replaced by L349 below	Replaced by L349 below	Replaced by L349 below

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
	Bigger is better	L349 The number of private sector dwellings that are returned to occupation as a result of local authority action					51		40*	40*	40
Met	Bigger is better	L182 Improve standards in the Private Rented Sector through the Accredited Lettings Scheme	102				118	60	100*	100*	100
	Bigger is better	L183a Improve housing standards within the most deprived wards to reflect the decent homes standard (CS target 17)							200	200	200
Met	Bigger is better	L183b Attain the Decent Homes Standard for vulnerable people in Central St Leonards	32				47	30	40*	40*	40
Not Met	Bigger is better	L187 Number of licensed Houses in Multiple Occupation	28				26	34	Removed from 08/09	Removed from 08/09	Removed from 08/09
Not Met	Bigger is better	L190 Homes with Disabled Facilities Grant adaptations (see note below)	110				56	110	Removed from 08/09*	Removed from 08/09*	Removed from 08/09*
Met	Bigger is better	L337 Improve community safety in priority neighbourhoods (Super Output Areas) through the Secure Accommodation Scheme	338				1,021	800	Removed from 08/09	Removed from 08/09	Removed from 08/09
Met	Bigger is better	L338 Number of private sector dwellings (units) brought in line with the current statutory standard (see notes below)	175				219	200	210*	220*	220
	Smaller is better	NI 187a Tackling fuel poverty - % households surveyed with low energy efficiency							Baseline year		
	Bigger is better	NI 187b Tackling fuel poverty - % households surveyed with high energy efficiency							Baseline year		

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
	Bigger is better	NI 155 Number of affordable homes delivered							73 (LAA)	73 (LAA)	74 (LAA)

Notes:

BV202 - targets changed to from no more than 3 in any year to achieving 0 by 2010/11

Homelessness targets for BV213, L343 and L344 for future years show the total number, and the number per 1,000 households in brackets, to aid comparability with other authorities. We have used the mid-year 2004 households estimate for these, as used by the Department of Communities and Local Government in publishing homelessness data. The figure for Hastings is 39,000.

BV213 Targets revised due to strong performance in 2007/08 from 2.56, 2.68 for 2008/09 - 2009/10 to 4.3, 5.8, 7.9 for 2008/09 - 2010/11, based on achieving 182, 248, 337 cases in those years.

LBV183a Significant improvement has been made and performance is thought to be close to the optimum achievable (targets from 2.3, 2.2 for 2008/09 - 2009/10 to 1.7 for all future years).

L343 Targets revised due to strong performance in 2007/08 from 253, 221 for 2008/09 - 2009/10 to 120, 92, 71 for 2008/09 - 2010/11.

L344 / NI 156 and NI 155 will be included in the East Sussex Local Area Agreement for 2008/09 - 10/11, and the targets shown are subject to final agreement in the LAA.

BV064 number of private sector dwellings returned to occupation or demolished as a result of action by the local authority - 132 of total for the year were empty properties owned by 1066 Housing, which were demolished as part of the 1066 Building Communities Plan. From 2008/09 we will measure only the number of dwellings returned to occupation, replacing the BVPI with a local indicator (L349) following the Housing Strategy and proposed Empty Homes Strategy, and it is therefore proposed to revise the target to 40 per year to bring it in line with these.

L182 Improve standards in the Private Rented Sector through the Accredited Lettings Scheme – Performance was excellent against this target in 06/07 and 07/08. We have therefore decided to stretch this target to 100 (up from 60) to reflect this level of achievement. However, on a cautionary note, accreditation is subject to governmental reviews and pan Sussex negotiations, which may impact on the ability to maintain this level of performance and therefore this target may subsequently require revision.

L183 a & b – A new target has been established which reflects the commitment within the Community Strategy (target 17) to 'improve housing conditions within the most deprived wards to reflect the decent homes standard'. This follows the results of the Stock condition survey. A target has been set of 200 homes across the Borough (with 40 of these from Central St Lens). The target is based upon the level of financial assistance available and reflects the fact that this is not a statutory standard that is enforceable. The target has been set at a level, which is achievable, taking account of both the available financial and staffing resources. The target also takes account of the level of non decent homes occupied by vulnerable households within the Borough and the numbers that are required to meet previous government targets.

L338 Number of private sector dwellings (units) brought in line with the current statutory standard - proposed target revision from 225 for 2008/09 and 250 for 2009/10 to 210 for 2008/09 and 220 for 2009/10 and beyond.

* L190 New indicator to reflect work around Disabled Facilities Grants currently being considered

Leisure Services

Status	Improvement direction	Indicator	2006/07 Actual	2006/07 Best Quartile	2006/07 Worst Quartile	2006/07 Family Average	2007/08 Actual	2007/08 Target	2008/09 Target	2009/10 Target	2010/11 Target
Met	Bigger is better	L233 Number of people attending White Rock Theatre performances	74,578				76,896	73,000	75,000		
Met	Bigger is better	L234 % Average capacity per show at White Rock Theatre	32.2%				36.6%	35%	35%		
Met	Bigger is better	L304 Number of shows at White Rock Theatre	217				197	195	200		
	Bigger is better	Total Attendances at Council Leisure Centres					tbc		362,000	tbc	tbc
	Bigger is better	Overall Customer Satisfaction with Council Leisure Centres					tbc		80%	tbc	tbc
	Bigger is better	Attendance at Primetime sessions (for people aged 50+) at Council Leisure Centres					tbc		7,000	tbc	tbc
	Bigger is better	Number of people enrolled in swimming lessons at Council Leisure Centres					tbc		7,460	tbc	tbc
	Bigger is better	Number of GP referrals for exercise					tbc		240	tbc	tbc
	Bigger is better	NI 008 Adult participation in sport and active recreation							LAA	LAA	LAA